ViewSonic®

VFM886
Digital Photo Frame

- User Guide
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- Bedienungsanleitung
- Guía del usuario
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- Οδηγός χρηστ ών

IMPORTANT: Please read this User Guide to obtain important information on installing and using your product in a safe manner, as well as registering your product for future service. Warranty information contained in this User Guide will describe your limited coverage from ViewSonic Corporation, which is also found on our web site at http://www.viewsonic.com in English, or in specific languages using the Regional selection box in the upper right corner of our website. "Antes de operar su equipo lea cuidadosamente las instrucciones en este manual"

ViewSonic®

Model No. : VS13951

Compliance Information

FCC Statement

This device complies with part 15 of FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Warning: You are cautioned that changes or modifications not expressly approved by the party responsible for compliance could void your authority to operate the equipment.

For Canada

- This Class B digital apparatus complies with Canadian ICES-003.
- Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

CE Conformity for European Countries

CE The device complies with the EMC Directive 2004/108/EC and Low Voltage Directive 2006/95/EC.

Following information is only for EU-member states:

The mark is in compliance with the Waste Electrical and Electronic Equipment Directive 2002/96/EC (WEEE).

The mark indicates the requirement NOT to dispose the equipment including any spent or discarded batteries or accumulators as unsorted municipal waste, but use the return and collection systems available.

If the batteries, accumulators and button cells included with this equipment, display the chemical symbol Hg, Cd, or Pb, then it means that the battery has a heavy metal content of more than 0.0005% Mercury or more than, 0.002% Cadmium, or more than 0.004% Lead.

Declaration of RoHS Compliance

This product has been designed and manufactured in compliance with Directive 2002/95/EC of the European Parliament and the Council on restriction of the use of certain hazardous substances in electrical and electronic equipment (RoHS Directive) and is deemed to comply with the maximum concentration values issued by the European Technical Adaptation Committee (TAC) as shown below:

Substance	Proposed Maximum Concentration	Actual Concentration
Lead (Pb)	0.1%	< 0.1%
Mercury (Hg)	0.1%	< 0.1%
Cadmium (Cd)	0.01%	< 0.01%
Hexavalent Chromium (Cr^{6+})	0.1%	< 0.1%
Polybrominated biphenyls (PBB)	0.1%	< 0.1%
Polybrominated diphenyl ethers (PBDE)	0.1%	< 0.1%

Certain components of products as stated above are exempted under the Annex of the RoHS Directives as noted below:

Examples of exempted components are:

1. Mercury in compact fluorescent lamps not exceeding 5 mg per lamp and in other lamps not specifically mentioned in the Annex of RoHS Directive.
2. Lead in glass of cathode ray tubes, electronic components, fluorescent tubes, and electronic ceramic parts (e.g. piezoelectronic devices).
3. Lead in high temperature type solders (i.e. lead-based alloys containing 85% by weight or more lead).
4. Lead as an allotting element in steel containing up to 0.35% lead by weight, aluminium containing up to 0.4% lead by weight and as a cooper alloy containing up to 4% lead by weight.

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For Your Records

Product Name:	VFM886 ViewSonic Digital Photo Frame
Model Number:	VS13951
Document Number:	VFM886_UG_ENG Rev. 1B 09-27-11
Serial Number:	_____
Purchase Date:	_____

Product disposal at end of product life

ViewSonic respects the environment and is committed to working and living green. Thank you for being part of Smarter, Greener Computing. Please visit ViewSonic website to learn more.
USA & Canada: http://www.viewsonic.com/company/green/recycle-program/
Europe: http://www.viewsoniceurope.com/uk/kbase/article.php?id=639
Taiwan: http://recycle.epa.gov.tw/recycle/index2.aspx

Important Safety Instructions

Always follow the basic safety precautions below when using your Digital Photo Frame. This will reduce the risk of fire, electric shock, and injury.

Warning: To reduce the risk of fire or shock hazard, do not expose this product to rain or moisture.

Warning: To prevent the risk, do not remove the cover, there are no spare parts inside, refer all product services to professional personnel.

- Digital Photo frame is for indoor use only.
- Unplug Digital Photo frame before performing care and maintenance.
- Do not block the ventilation holes on the back of Digital Photo Frame at any time.
- Keep your Multimedia Digital Photo Frame out of direct sunlight and heat source.
- Protect the power cord. Route power cords appropriately to avoid trip over by someone else or pinched by items placed on or against them. Pay particular attention to the point where the cord attaches to Digital Photo Frame.
- Only use the AC adapter included with the Digital Photo Frame. Using any other power adapter will void your warranty.
- Unplug the power cord from the outlet when the unit is not in use.

Cleaning LCD Screen

Treat the screen gently. The screen is made of glass which can be scratched or damaged

To clean fingerprints or dust from the LCD screen, we recommend using a soft / nonabrasive cloth such as a camera lens cloth to clean the LCD screen.

If you use a commercial LCD cleaning kit, do not apply the cleaning liquid directly to the LCD screen. Clean the LCD screen with cleaning cloth moistened with the liquid.

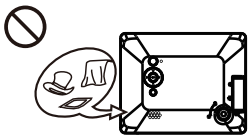
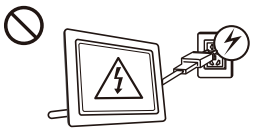
Package Content

- Power adapter
- Digital Photo Frame
- Remote control
- USB cable(VFM886-54/74)
- USB cable
- User’s manual
- Quick Start Guide
- Stand

1. Precautions

Warnings

Please read this manual carefully before operating and reserve it for future reference. It will be helpful to you if you encounter any operating problem.

Avoid exposing this device to water, moisture or high humidity. Do not place it near swimming pool, bathtub or sink where it may come in contact with water.	Clean only with a dry soft cloth; do not use any chemical liquid for cleaning.
 To ensure reliable operation of the device az from overheating, do not block any ventilation openings.	 Only use attachments/ accessories specified by the manufacturer.
Do not step on the power cable, plug or adapter to avoid electronic shock.	Do not attempt to service this device yourself.. Opening or removing covers may expose you to dangerous voltages or other hazards. Refer all servicing and repairs to qualified service personnel.
Please unplug this device in the thunderstorm weather or not in use for a long time.	Do not press hard on the LCD screen in the process of transportation or usage. Avoid sharp objects.

2. Product Introduction

2.1 Features

- High quality 8 inch LCD: 800x600 high resolution.
- Picture in JPG, JPEG formats compatible.
- Picture slideshow with a variety of transition effects, support picture rotating and zooming.
- Music player (MP3) & background music when pictures slide showed.
- Video in MJPEG and MPEG-4 formats compatible.
- Txt E-books reader.
- Clock & calendar & alarm functions.
- 3-in-1 Card reader (SD/SDHC/MMC).

2.2 Specifications

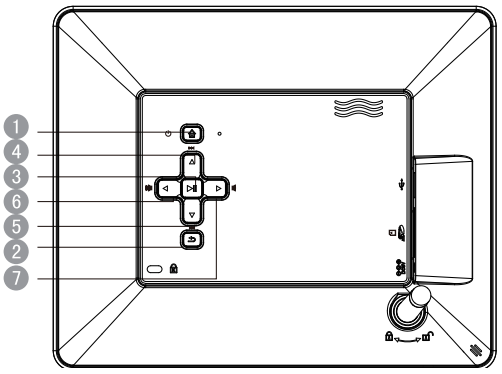
<table>
<tr><td rowspan="3">LCD Screen</td><td colspan="2">Panel size Aspect ratio</td><td colspan="3">8 inch 4:3</td></tr>
<tr><td colspan="2">Effective viewing area</td><td colspan="3">162.0 (W) x 121.5 (H) mm</td></tr>
<tr><td colspan="2">Resolution</td><td colspan="3">800 (W) x 600 (H) pixels</td></tr>
<tr><td rowspan="2">Photo File</td><td colspan="2">Image formats supported</td><td colspan="3">JPG, JPEG(baseline coding)</td></tr>
<tr><td colspan="2">Max. image resolution</td><td colspan="3">30 million pixels</td></tr>
<tr><td rowspan="6">Video File</td><td colspan="2">Video decoder</td><td colspan="3">MPEG4, MJPEG, AVI</td></tr>
<tr><td colspan="2">Video formats supported</td><td colspan="3">MPG, MPEG, MOV</td></tr>
<tr><td rowspan="5">Video specifications</td><td>MJPEG</td><td colspan="3">AVI: Max.320 x 240</td></tr>
<tr><td rowspan="4">MPEG4</td><td rowspan="2">AVI</td><td>DIVX4/5/5.11/6:Max.720 x 576-5MBps</td></tr>
<tr><td>XVID: Max.720 x 576-5MBps</td></tr>
<tr><td colspan="2">MPEG4 (avi)</td><td>Max.720 x 576-5MBps</td></tr>
<tr><td colspan="2">MOV</td><td>Max.640 x 480</td></tr>
<tr><td rowspan="2">E-book</td><td colspan="2">File format supported</td><td colspan="2">txt (English Only)</td></tr>
<tr><td colspan="2">Max. file size</td><td colspan="2">Max. 10M</td></tr>
</table>

Calendar		Clock, Calendar, Alarm	
Music File	Music formats supported	Mp3(sampling rate 44.1kHz, bit rate 32k-320kbps),	
Memory Medium	Memory Card supported	MMC, SD, SDHC (max 32GB)	
	USB	USB flash drive (max 200mA)	
	File system	FAT, FAT32	
Electrical Specifications	Power input	DC5V ⎓ 1A	
	Power consumption	≤ 5W	
	Power adapter	Input	AC100-240V~50/60HZ
		Output	DC5V ⎓ 1A
Dimensions	Dimensions	225 x 185 x 24.2 mm	
	Weight	Approx. 440g	
	Operating mode	Button operation	
Environmental Requirements	Operating temperature	0°C~40°C	
	Storage temperature	-20°C~60°C	
Regulations	CE, BSMI, FCC, ICES003, LVD, Gost-R/Hygienic		

2.3 Accessories

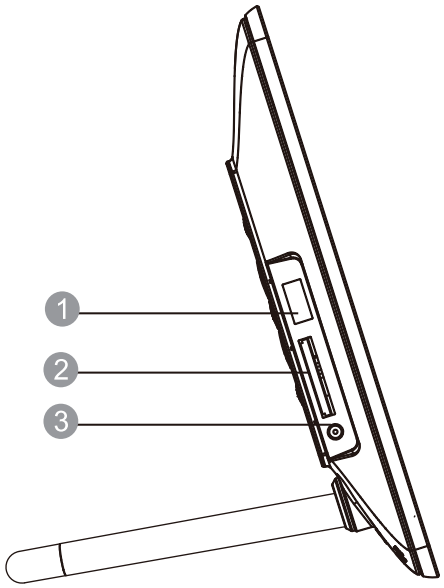
Power adapter ..... 1 piece
Digital Photo Frame..... 1 piece
Remote control ..... 1 piece
USB cable(VFM886-54/74) ..... 1 piece
USB cable ..... 1 piece
User's manual ..... 1 piece
Quick Start Guide ..... 1 piece
Stand ..... 1 piece

2.4 Button Illustration



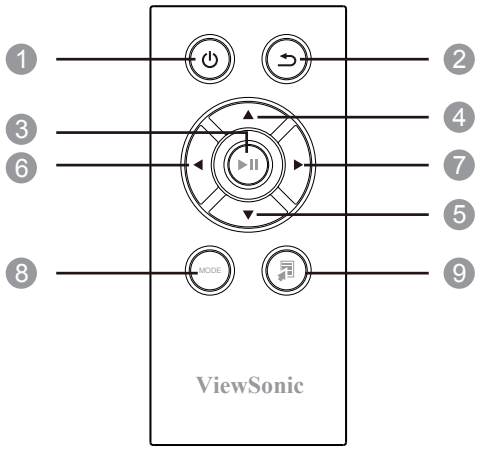
1. Power: a. Press & hold to turn on the device.
   b. Press & hold to turn off the device.
   c. Press briefly to turn to main menu when the device power is on.
2. Return: Exit.
3. Play: a. Confirm / Enter. b. Play/Pause.
   c. Press & hold to pop-up the shortcut menu.
4. UP: a. Up; b. Previous; c. Rewind.
5. DOWN: a. Down; b. Next; c. Fast forward.
6. RIGHT: a. Right; b. volume+;
   c. enter; d. adjust+.
7. LEFT: a. Left; b. volume-;
   c. back to the up-level; d. adjust-.

2.5 Terminal Illustration



1. USB HOST: Connect to USB flash drive or PC (max 200mA)
2. SD/SDHC/MMC card slot.
3. DC-IN: Power input 5V DC 1A

2.6 Remote Control Illustration



1 Power: a. Press & hold to turn on the device.
b. Press & hold to turn off the device.
c. Press briefly to turn to main menu when the device power is on.

2 Return: Exit.

3 Play: a. Confirm / Enter. b. Play/Pause.
c. Press & hold to pop-up the shortcut menu.

4 UP: a. Up; b. Previous; c. Rewind.

5 DOWN: a. Down; b. Next; c. Fast forward.

6 LEFT: a. Left; b. volume-; c. adjust-.

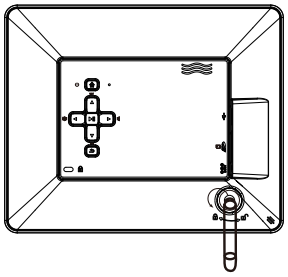
7 RIGHT: a. Right; b. volume+; c. adjust+.

8 MODE: a. Switch display ratio;
b. Switch font color during E-book reading.

9 Shortcut Button: Press to pop up the shortcut menu.

3. Getting Started

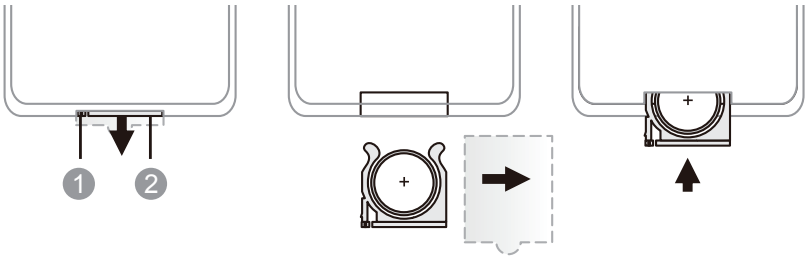
3.1 Stand



To fix the stand, rotate it clockwise.

To remove the stand, rotate it counter-clockwise.

3.2 Battery Installation



Picture 1 Picture 2 Picture 3

1. Please refer to Picture 1, take out the battery, battery case and plastic insulator following the arrow.
2. Remove the plastic insulator. (Picture 2)
3. Insert the battery & battery case into the remote control. (Picture 3)

4. Operating Instruction

4.1 Turn on/off the Digital Photo Frame

- Power on

  a: Once the device is plugged, it will be turned on automatically.

  b: When the adapter is power-on, press & hold the [⏻] on the remote or device, it will be turned on.

- Power off

  Press & hold the [⏻] on the remote control, the device will be turned off.

- Return to the Main Menu

  Press briefly [⏻], the device will return to the Main Menu.

4.2 OSD Operating Instruction

4.2.1 Main Menu

The Main Menu is shown as below. Move the Left and Right buttons to select an icon, and enter by [▶II].

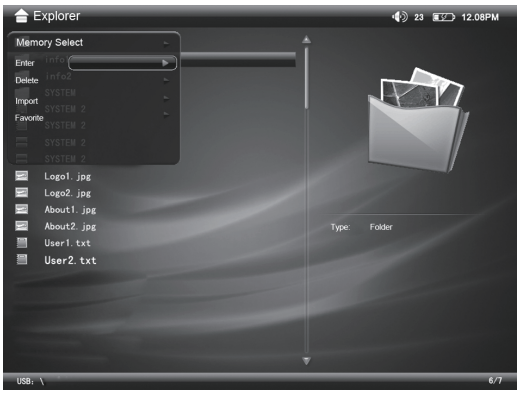
4.3 Favorite (VFM886-54/74)

In this category, users could self-define the contents by copying favorite pictures from Memory Cards or USB Flash drive (max 200mA). To add a file to Favorite, enter “File Manage” in the Main Menu, select the file you want to add, press & hold [▶II] on the device to pop-up setup menu, and select "Favorite".

Due to limited internal memory, the image resolution in Favorite is set by manufacture to 800x600 pixels. Image size less than 50kb is recommended. (The total capacity of About DPF and Favorite is less than 500KB).

4.4 File Manage Operating Instruction

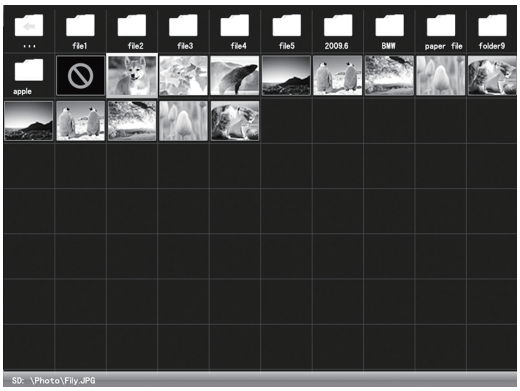
Move [◄/►] to select “File Manage” in the Main Menu, and enter by [►II]. The File Manage will list all the files saved in the Memory Media. In the File Manage menu, users are allowed to switch medium type, execute files, delete files and add files to Favorite.



4.5 Photo Operating Instruction

4.5.1 Slideshow

Move [◄/►] to select “Photo” in the Main Menu, select a medium type in the pull-down menu, and enter slide show full-screen by [►II]. During the slideshow, move [▲/▼] for previous or next photo; adjust the volume of background music by [◄/►]; pause by [►II]], and the picture information will be shown on the screen.



4.5.2 Slideshow Setup

During the slideshow, press & hold [▶II] to pop up setup menu, move [▲/▼] to select options, confirm by [▶II], and exit by [⮌].

Origin file: select from Current Directory and All Directory.

BG Music: turn on or off the background music.

Zoom: press [▶II] repeatedly to zoom an image from 1 to 5 times.

Rotate: press [▶II] repeatedly to rotate an image by 0, 90, 180 or 270 degree.

Brightness: move [◄/►] to change the font size, the default value is 10.

Slideshow: there are 13 different transition effects such as random, Top to Button and Left to Right for selection, move [◄/►] to switch the transition effect.

Interval: move [◄/►] to switch among Fast, Middle, Slow and Self-defined.

Display: move [◄/►] to switch among Auto, Original, Crop and Stretch.

Mode: move [◄/►] to switch among Random, Order.

4.6 Video Operating Instruction

4.6.1 Movie Play

Move [◄/►] to select “Video” in the Main Menu, select a medium type in the pull-down menu, and enter by [▶II]. In the Video Browser menu, select the movie file you want to play and press [▶II] for playing in full screen. During the movie playing, press [▶II] to pause, and the movie information will be shown on the screen. Press [▲/▼] to fast forward or rewind the movie. It supports playing from the last stop.

4.6.2 Movie Setup

During movie playing, press & hold the [▶II] to pop up setup menu, which includes Previous, Next, Play/Pause, Fast forward, Rewind, Skip, Repeat, Display ratio and brightness.

Previous: go to the previous video;

Next: go to the next video;

Play/Pause: pause or resume playing video;

Fast forward: fast forward a video;

Rewind: rewind a video;

Repeat: press [▶II] to switch among Repeat All, Repeat One, Repeat Once and None;

Skip: jump to the specified time for playing. Select Skip, press [▶II] to pop up a box shown on the left corner of the screen, and then navigate [▲/▼] to set the accurate time.

Display: press [▶II] to switch among Original, Stretch, Crop, Auto and Actual;

Brightness: press [▶II] to pop up the brightness bar, and move [◀/▶] to adjust the brightness level ;

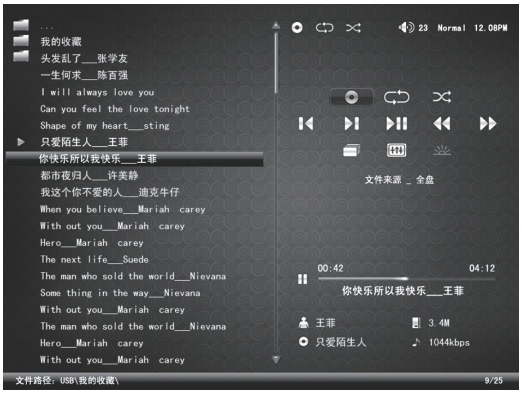
4.7 Music Operating Instruction

4.7.1 Music playing

Move [◀/▶] to select “Music” in the Main Menu, select a medium type in the pull-down menu, and enter by [▶II]. In the Music Browser menu, select the music file you want to play and press [▶II] for playing. During music playing, move [▲/▼] for previous or next song, confirm by [▶II]; adjust the volume by [◀/▶]; and pause by [▶II].

4.7.2 Music Setup

During music playing, press & hold the [▶II] to pop up setup menu; move [◀/▶] to select options, confirm by [▶II]; and exit by [⮌].



Origin file: press [▶II] to select from Current Disk and Current Directory;

Repeat: press [▶II] to switch among Repeat All, Repeat One, Repeat Once and None;

Previous: go to the previous song;

Next: go to the next song;

Play/Pause: pause or resume playing music;

Rewind: rewind a song;

Fast forward: fast forward a song;

Background: press [▶II] to select your preferred style;

Back Light: press [▶II] to select backlight options.

4.8 Others Operating Instruction

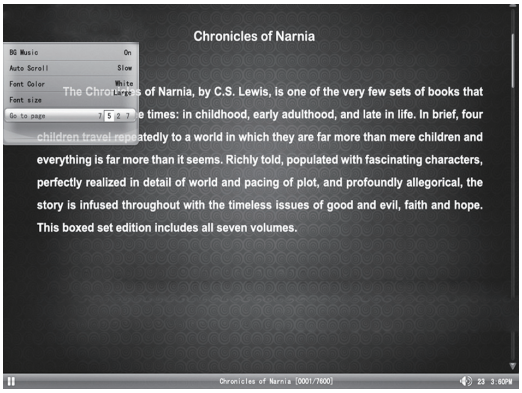
4.8.1 E-book

4.8.1.1 E-book Browser

Move [◄/►] to select “Others” in the Main Menu, select “E- book” in the pull-down menu, and enter by [▶II]. In the E- book Browser menu, select the txt. file you want to read and press [▶II] for E-book reading; move [▲/▼] for page turning up or turn down; adjust the volume of background music by [◄/►] .

4.8.1.2 E-book Setup

During the reading, press & hold the [▶II] to pop up setup menu; move [▲/▼] to select options; [◄/►] to select sub- options; press [⮌] to exit and your settings will be activated.


Chronicles of Narnia
BG Music On
Auto Scroll Slow
Font Color White
Font size Large
Go to page 7 5 2 7
of Narnia, by C.S. Lewis, is one of the very few sets of books that
e times: in childhood, early adulthood, and late in life. In brief, four
children travel repeatedly to a world in which they are far more than mere children and
everything is far more than it seems. Richly told, populated with fascinating characters,
perfectly realized in detail of world and pacing of plot, and profoundly allegorical, the
story is infused throughout with the timeless issues of good and evil, faith and hope.
This boxed set edition includes all seven volumes.
Chronicles of Narnia [0001/7600]
23 3:60PM

BG music: turn on or off the background music;

Auto scroll: select from Fast, Middle, Slow and Off.

Font color: move [◄/►] to switch among White, Black, Gray and Blue.

Go to Page: press [►II] to select “Go to Page”, move [▲/▼] to change the value and confirm by [►II].

4.8.2 Calendar and Clock

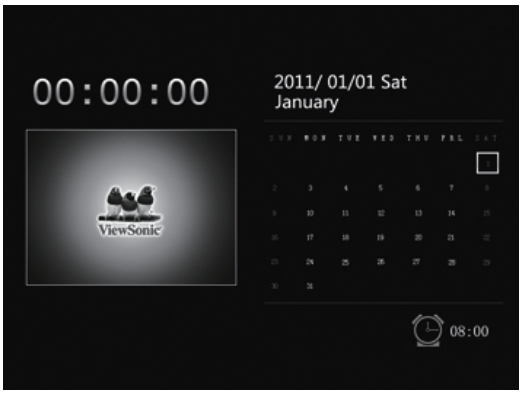
Move [◄/►] to select “Others” in the main menu, and there shows Ebook and Clock.

Calendar and Clock setup

Move [◄/►] to select “Others” in the main menu, and enter the “clock” by [►II].

Long press [►II] to pop up setup menu, which includes Date, Mode, Time, Timer and Alarm will be shown.

Move [◄/►] to browse day; move [▲/▼] to browse month.



4.9 Setup

Move [◄/►] to select “Setup” in the Main Menu, and there shows Common, Power, Media and Time in the pull- d own menu.

4.9.1. Common

Language: move [◄/►] to select Language.

Background: move [◄/►] to select your preferred style.

USB mode: select between USB and PC.(VFM886-54/74)

Product Information: display product information;

Update: for software upgrade;

Factory Default: resume to factory setting;

Boot Mode: move [◄/►] to select Mode.

4.9.2. Power

Backlight: set the brightness level.

Backlight off: move [◄/►] to set the time to turn off the backlight automatically.

Power off: move [◄/►] to set the time to turn off the power.

4.9.3 Media

Video: there are Repeat and Display for setting, move [◄/►] to select options.

Photo: there are Origin File, BG music, Slideshow, Interval and Display for setting, move [◄/►] to select options.

Music: there are Origin File, Play Sequence and Repeat for setting, move [◄/►] to select options.

Ebook: there are BG Music, Auto Scroll and Font Color for setting, move [◄/►] to select options.

4.9.4 Time

Date: move [◄/►] to switch among Year, Month and Date, and move [▲/▼] to change value.

Mode: select from 24Hour and 12Hour.

Time: move [◄/►] to switch between hour and minute, and move [▲/▼] to change value.

Adjust: The clock will be slow or fast after the unit runs long hours. If the clock is slow or fast , press [◄/►] to adjust the clock; Fast :[►] Slow: [◄] Maximum “6” seconds ; Minimum “-6”seconds

Timer: there are four options of Timer status, Turn on time, Turn off time & Frequency.

Alarm: there are four options of Alarm status, Alarm time, Frequency & Alarm ring.

5. Troubleshooting

Problem & Solution

Problem	Solutions
Can not power on, and nothing happens even if connected to a charger	Check whether the power is connected well or unplug&replug the device. If that doesn't work, return the device to your dealer for service.
The screen is off	Check whether the backlight is set to OFF.
Screen freeze and does not respond to control anymore	Unplug&replug the device.
Can not play video smoothly, and the message "media format not supported" occurs	Video resolution and data stream (frame) are not supported. Check the parameters (resolution, data stream and frame) of video files via players like Storm Player on PC, and covert the video files with a video converter if the parameters are beyond the supported range of the device.
No sound	Check whether the parameter of volume is set to 0. Check whether there is sound in the movie file. If that doesn't work, return the device to your dealer for service.
The remote control is invalid	The distance between remote control and the device is too long or the angle is more than 60' . Check whether the battery is poor contact or in low power.
Can not read the files	Check the file path, the device cannot read files saved in a folder that is more over 5 levels deep.
Cannot read USB Flash Drive (max 200mA)	Check whether USB flash drive is inserted well. The Max. Capacity of USB flash drive is 32G. An incompatible USB flash drive is inserted. Please consult your dealer for compatible types.
Cannot read SDHC card	Check whether SDHC card is inserted well. The Max. Capacity of SDHC card is 32GB. An incompatible card is inserted. Please consult your dealer for compatible card types.
The actual capacity is less than it is stated	The actual capacity is reduced as files for management and applications are included.
No files are displayed on the screen	FAT is damaged. Reboot the device.
Exit playing and back to the Main Menu automatically	Restart playing. (Note: This device has protection function against violent impact and external interference)

Note: The LED panel is made up by millions of pixels with high technology. By chance, there will be some bright or dark pixels, but this situation will not effect the actual Digital Photo Frame function.

Customer Support

For technical support or product service, see the table below or contact your reseller.
Note : You will need the product serial number.

Country/Region	Web Site	T=Telephone F=Fax	E-mail
Australia/New Zealand	www.viewsonic.com.au	AUS=1800 880 818 NZ=0800 008 822	service@au.viewsonic.com
Canada	www.viewsonic.com	T (Toll-Free)= 1-866-463-4775 T (Toll)= 1-424-233-2533 F= 1-909-468-3757	service.ca@viewsonic.com
Europe	www.viewsoniceurope.com	www.viewsoniceurope.com/uk/support/call-desk	
Hong Kong	www.hk.viewsonic.com	T= 852 3102 2900	service@hk.viewsonic.com
India	www.in.viewsonic.com	T= 1800 266 0101	service@in.viewsonic.com
Ireland (Eire)	www.viewsoniceurope.com/uk/	www.viewsoniceurope.com/uk/support/call-desk/	service_ie@viewsoniceurope.com
Korea	www.kr.viewsonic.com	T= 080 333 2131	service@kr.viewsonic.com
Latin America (Argentina)	www.viewsonic.com/la/	T= 0800-4441185	soporte@viewsonic.com
Latin America (Chile)	www.viewsonic.com/la/	T=1230-020-7975	soporte@viewsonic.com
Latin America (Columbia)	www.viewsonic.com/la/	T= 01800-9-157235	soporte@viewsonic.com
Latin America (Mexico)	www.viewsonic.com/la/	T= 001-8882328722	soporte@viewsonic.com
Renta y Datos, 29 SUR 721, COL. LA PAZ, 72160 PUEBLA, PUE. Tel: 01.222.891.55.77 CON 10 LINEAS Electroser, Av Reforma No. 403Gx39 y 41, 97000 Merida, Yucatan. Tel: 01.999.925.19.16 Other places please refer to http://www.viewsonic.com/la/soporte/index.htm#Mexico			
Latin America (Peru)	www.viewsonic.com/la/	T= 0800-54565	soporte@viewsonic.com
Macau	www.hk.viewsonic.com	T= 853 2870 0303	service@hk.viewsonic.com
Middle East	ap.viewsonic.com/me/	Contact your reseller	service@ap.viewsonic.com
Puerto Rico and Virgin Islands	www.viewsonic.com	T= 1-800-688-6688 (English) T= 1-866-379-1304 (Spanish) F= 1-909-468-3757	service.us@viewsonic.com soporte@viewsonic.com
Singapore/ Malaysia/ Thailand	www.viewsonic.com.sg	T= 65 6461 6044	service@sg.viewsonic.com
South Africa	ap.viewsonic.com/za/	Contact your reseller	service@ap.viewsonic.com
United Kingdom	www.viewsoniceurope.com/uk/	www.viewsoniceurope.com/uk/support/call-desk/	service_gb@viewsoniceurope.com
United States	www.viewsonic.com	T (Toll-Free)= 1-800-688-6688 T (Toll)= 1-424-233-2530 F= 1-909-468-3757	service.us@viewsonic.com

Limited Warranty

VIEWSONIC Digital Photo Frame

What the warranty covers:
ViewSonic warrants its products to be free from defects in material and workmanship, under normal use, during the warranty period. If a product proves to be defective in material or workmanship during the warranty period, ViewSonic will, at its sole option, repair or replace the product with a like product. Replacement product or parts may include remanufactured or refurbished parts or components.

How long the warranty is effective:
ViewSonic Digital Photo Frame are warranted for 1 year for labor from the date of the first customer purchase.

Who the warranty protects:
This warranty is valid only for the first consumer purchaser.

What the warranty does not cover:
1. Any product on which the serial number has been defaced, modified or removed.
2. Damage, deterioration or malfunction resulting from:
   - **a.** Accident, misuse, neglect, fire, water, lightning, or other acts of nature, unauthorized product modification, or failure to follow instructions supplied with the product.
   - **b.** Repair or attempted repair by anyone not authorized by ViewSonic.
   - **c.** Causes external to the product, such as electric power fluctuations or failure.
   - **d.** Use of supplies or parts not meeting ViewSonic's specifications.
   - **e.** Normal wear and tear.
   - **f.** Any other cause which does not relate to a product defect.
3. Any product exhibiting a condition commonly known as "image burn-in" which results when a static image is displayed on the product for an extended period of time.
4. Removal, installation, one way transportation, insurance, and set-up service charges.

How to get service:
1. For information about receiving service under warranty, contact ViewSonic Customer Support (please refer to Customer Support page). You will need to provide your product's serial number.
2. To obtain warranted service, you will be required to provide (a) the original dated sales slip, (b) your name, (c) your address, (d) a description of the problem, and (e) the serial number of the product.
3. Take or ship the product freight prepaid in the original container to an authorized ViewSonic service center or ViewSonic.
4. For additional information or the name of the nearest ViewSonic service center, contact ViewSonic.

Limitation of implied warranties:
There are no warranties, express or implied, which extend beyond the description contained herein including the implied warranty of merchantability and fitness for a particular purpose.

Exclusion of damages:
ViewSonic's liability is limited to the cost of repair or replacement of the product. ViewSonic shall not be liable for:
1. Damage to other property caused by any defects in the product, damages based upon inconvenience, loss of use of the product, loss of time, loss of profits, loss of business opportunity, loss of goodwill, interference with business relationships, or other commercial loss, even if advised of the possibility of such damages.
2. Any other damages, whether incidental, consequential or otherwise.
3. Any claim against the customer by any other party.
4. Repair or attempted repair by anyone not authorized by ViewSonic.

Mexico Limited Warranty

VIEWSONIC Digital Photo Frame

What the warranty covers:
ViewSonic warrants its products to be free from defects in material and workmanship, under normal use, during the warranty period. If a product proves to be defective in material or workmanship during the warranty period, ViewSonic will, at its sole option, repair or replace the product with a like product. Replacement product or parts may include remanufactured or refurbished parts or components.

How long the warranty is effective:
ViewSonic Digital Photo Frame are warranted for 1 year for labor from the date of the first customer purchase.

Who the warranty protects:
This warranty is valid only for the first consumer purchaser.

What the warranty does not cover:
1. Any product on which the serial number has been defaced, modified or removed.
2. Damage, deterioration or malfunction resulting from:
   a. Accident, misuse, neglect, fire, water, lightning, or other acts of nature, unauthorized product modification, or failure to follow instructions supplied with the product.
   b. Repair or attempted repair by anyone not authorized by ViewSonic.
   c. Causes external to the product, such as electric power fluctuations or failure.
   d. Use of supplies or parts not meeting ViewSonic's specifications.
   e. Normal wear and tear.
   f. Any other cause which does not relate to a product defect.
3. Any product exhibiting a condition commonly known as "image burn-in" which results when a static image is displayed on the product for an extended period of time.

How to get service:
For information about receiving service under warranty, contact ViewSonic Customer Support (Please refer to the attached Customer Support page). You will need to provide your product's serial number, so please record the product information in the space provided below on your purchase for your future use. Please retain your receipt of proof of purchase to support your warranty claim.
For Your Records
Product Name: _____ Model Number: _____
Document Number: _____
Serial Number: _____ Purchase Date: _____
Extended Warranty Purchase? _____(Y/N)
If so, what date does warranty expire? _____

1. To obtain warranty service, you will be required to provide (a) the original dated sales slip, (b) your name, (c) your address, (d) a description of the problem, and (e) the serial number of the product.
2. Take or ship the product in the original container packaging to an authorized ViewSonic service center.
3. Round trip transportation costs for in-warranty products will be paid by ViewSonic.

Limitation of implied warranties:
There are no warranties, express or implied, which extend beyond the description contained herein including the implied warranty of merchantability and fitness for a particular purpose.

Exclusion of damages:
ViewSonic's liability is limited to the cost of repair or replacement of the product. ViewSonic shall not be liable for:

1. Damage to other property caused by any defects in the product, damages based upon inconvenience, loss of use of the product, loss of time, loss of profits, loss of business opportunity, loss of goodwill, interference with business relationships, or other commercial loss, even if advised of the possibility of such damages.
2. Any other damages, whether incidental, consequential or otherwise.
3. Any claim against the customer by any other party.
4. Repair or attempted repair by anyone not authorized by ViewSonic.

Contact Information for Sales & Authorized Service (Centro Autorizado de Servicio) within Mexico:	
Name, address, of manufacturer and importers: México, Av. de la Palma #8 Piso 2 Despacho 203, Corporativo Interpalmas, Col. San Fernando Huixquilucan, Estado de México Tel: (55) 3605-1099 http://www.viewsonic.com/la/soporte/index.htm	
NÚMERO GRATIS DE ASISTENCIA TÉCNICA PARA TODO MÉXICO: 001.866.823.2004	
Hermosillo: Distribuciones y Servicios Computacionales SA de CV. Calle Juarez 284 local 2 Col. Bugambilias C.P: 83140 Tel: 01-66-22-14-9005 E-Mail: disc2@hmo.megared.net.mx	***Villahermosa:*** Compumantenimietnos Garantizados, S.A. de C.V. AV. GREGORIO MENDEZ #1504 COL, FLORIDA C.P. 86040 Tel: 01 (993) 3 52 00 47 / 3522074 / 3 52 20 09 E-Mail: compumantenimientos@prodigy.net.mx
Puebla, Pue. (Matriz): RENTA Y DATOS, S.A. DE C.V. Domicilio: 29 SUR 721 COL. LA PAZ 72160 PUEBLA, PUE. Tel: 01(52).222.891.55.77 CON 10 LINEAS E-Mail: datos@puebla.megared.net.mx	***Veracruz, Ver.:*** CONEXION Y DESARROLLO, S.A DE C.V. Av. Americas # 419 ENTRE PINZÓN Y ALVARADO Fracc. Reforma C.P. 91919 Tel: 01-22-91-00-31-67 E-Mail: gacosta@qplus.com.mx
Chihuahua Soluciones Globales en Computación C. Magisterio # 3321 Col. Magisterial Chihuahua, Chih. Tel: 4136954 E-Mail: Cefeo@soluglobales.com	***Cuernavaca*** Compusupport de Cuernavaca SA de CV Francisco Leyva # 178 Col. Miguel Hidalgo C.P. 62040, Cuernavaca Morelos Tel: 01 777 3180579 / 01 777 3124014 E-Mail: aquevedo@compusupportcva.com
Distrito Federal: QPLUS, S.A. de C.V. Av. Coyoacán 931 Col. Del Valle 03100, México, D.F. Tel: 01(52)55-50-00-27-35 E-Mail : gacosta@qplus.com.mx	***Guadalajara, Jal.:*** SERVICRECE, S.A. de C.V. Av. Niños Héroes # 2281 Col. Arcos Sur, Sector Juárez 44170, Guadalajara, Jalisco Tel: 01(52)33-36-15-15-43 E-Mail: mmiranda@servicrece.com
Guerrero Acapulco GS Computación (Grupo Sesicomp) Progreso #6-A, Colo Centro 39300 Acapulco, Guerrero Tel: 744-48-32627	***Monterrey:*** Global Product Services Mar Caribe # 1987, Esquina con Golfo Pérsico Fracc. Bernardo Reyes, CP 64280 Monterrey N.L. México Tel: 8129-5103 E-Mail: aydeem@gps1.com.mx
MERIDA: ELECTROSER Av Reforma No. 403Gx39 y 41 Mérida, Yucatán, México CP97000 Tel: (52) 999-925-1916 E-Mail: rrrb@sureste.com	***Oaxaca, Oax.:*** CENTRO DE DISTRIBUCION Y SERVICIO, S.A. de C.V. Murguía # 708 P.A., Col. Centro, 68000, Oaxaca Tel: 01(52)95-15-15-22-22 Fax: 01(52)95-15-13-67-00 E-Mail. gpotai2001@hotmail.com
Tijuana: STD Av Ferrocarril Sonora #3780 L-C Col 20 de Noviembre Tijuana, Mexico	***FOR USA SUPPORT:*** ViewSonic Corporation 381 Brea Canyon Road, Walnut, CA. 91789 USA Tel: 800-688-6688 (English); 866-323-8056 (Spanish); Fax: 1-800-685-7276 E-Mail: http://www.viewsonic.com

4.3: ViewSonic Mexico Limited Warranty DPF_LW03 Rev. 1A 06-25-07

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